

Why NinjaOne?



NinjaOne is a cloud-based centralized IT management platform that enables our organization to automate everything IT — empowering IT teams to work more efficiently and effectively.

How do IT teams use NinjaOne?

NinjaOne's centralized management console provides a single solution for various IT teams, including infrastructure, operations, networking, cybersecurity, and helpdesk teams. Through NinjaOne, we can:

- Streamline onboarding and offboarding
- Support Windows, Mac, Linux OS, and third-party patching
- Remotely access end-user endpoints for quick and easy IT support
- Set up an integrated ticketing system for more efficient IT workflows
- Backup and protect our organization's data
- Report on IT outcomes, including cost savings

How can NinjaOne help our organization?

NinjaOne's full-service IT solution provides several benefits for IT teams like ours:

- Lower infrastructure management costs and complexity
- Higher end-user productivity and satisfaction
- More time and resources for strategic projects thanks to automating routine operations
- Improved security, compliance, and reporting efforts
- More proactive monitoring, management, and support
- Better efficiency throughout the entire organization
- Increased security against vulnerabilities and data loss

What impact can we expect from NinjaOne?

Reduced Costs

NinjaOne helps reduce IT costs through better efficiency, visibility, and management.

- 10-20% reduction in hardware costs thanks to improved IT asset management (SOURCE)
- 30% reduction in license costs thanks to consolidating the IT management stack (SOURCE)
- 50% lower labor costs for ongoing support and operations (SOURCE)
- More than \$25,000/year in savings by getting rid of legacy technology (SOURCE)

Reduced Risk

NinjaOne provides full visibility into and control over endpoints, contributing to a more solid foundation of security.

- 24% faster incident response times using security automation (SOURCE)
- 20% increase in patch compliance rate (SOURCE)

Increased Efficiency

NinjaOne provides a suite of tools, information, and automation capabilities that allow IT to better enable employee productivity.

- 1+ hour saved per server per month on maintenance
- 1.65 hours saved on patching per endpoint per month (SOURCE)
- 50% less time setting up new devices (SOURCE)
- 2.4 hours saved per month on IT reporting (SOURCE)

Maximized ROI

The example below shows potential outcomes of a mature use of NinjaOne at a mid-market company with 1,000 employees. These results are meant to be strictly illustrative of the potential ROI by migrating to NinjaOne.

(HOURS)	BEFORE	AFTER	SAVINGS
Automated Patching	350	44	306
Automated Device Maintenance	350	100	250
Fewer Tickets	417	292	125
Faster Ticket Remediation	292	146	146
Shorter Call Times	19	10	9
Automated Reporting	4	2	2
IT Employee Travel	39	20	19
Context Switching	27	-	27
Employee Onboarding / Offboarding	360	120	240
Total Hours Saved Per Month			1125
FTE Equivalent			6

What do current NinjaOne customers have to say about their experience?

Testimonials from customers across a wide variety of sizes, industries, countries can be found on the [NinjaOne Customer Stories](#) page.

Is there any additional documentation?

All the NinjaOne resources can be found through the [NinjaOne Resource Center](#), complete with a number of best practice materials to follow within the IT operations space. We can also get a free NinjaOne trial by completing their [free trial form](#).



“NinjaOne was the key piece that we put into place to enable this type of efficiency.”

Ken Taylor, CTO @ RESICAP

Looking for more advice? Reach out to a NinjaOne representative for more information on making your IT team more efficient!

[Get in touch](#)

Solutions For Modern IT Management

NinjaOne's intuitive platform enables a modern IT management experience that supports a distributed and remote workforce, all from the cloud. By reducing the cost of training, proactively identifying and troubleshooting common IT issues, and simplifying complex tasks - IT can shift from being a cost center to being a growth lever for businesses.

ninjaone.com

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