

Addressing Customer Challenges Head-On

In today's cybersecurity landscape, organizations face numerous challenges that hinder their ability to maintain robust defenses. Darktrace Managed Detection and Response is designed to navigate these common roadblocks effectively.

Challenge	Solution
 24/7 Alert Management	<ul style="list-style-type: none">• Improve efficiency and productivity, freeing up time to focus on higher-level strategic work• Reduce triage time and alert investigation
 Fast-Moving Incidents	<ul style="list-style-type: none">• 24/7 mechanism to help contain threats• Minimize time investigating and documenting critical incidents• Gain valuable time to strategize and focus on remediating and removing threats• Ease of mind when returning from out-of-office hours to fully contextualized and controlled alerts (weekends / out-of-hours)
 Skill Shortages	<ul style="list-style-type: none">• Maximize Darktrace expert resources for regular best-practice advice and recommendations to upskill your team and fine-tune your deployment• Fill resource gaps in your security team with the expert investigative power of the Darktrace global SOC
 Comprehensive Reporting	<ul style="list-style-type: none">• Regular Reporting to outline the effectiveness of your Darktrace Deployment, critical incidents addressed and global trends• Comprehensive reporting, every six months, to assist in reviewing and fine-tuning your Darktrace deployment and usage'• Document key successes to measure ROI



Navigating Common Cybersecurity Roadblocks

Organizations often face significant cybersecurity challenges, which are becoming ever more complex with the rise in multi-domain attacks, and the widespread adoption of generative AI by attackers. Coupled with resource constraints, which delay addressing alerts and prevent a 24/7 operational model and skills gaps which leave teams without the necessary cyber knowledge to handle emerging threats effectively, often 24/7 expert assistance is a necessary component in the security stack.

Navigating these challenges becomes easy with Darktrace's Managed Detection and Response service. Allow the Darktrace Global SOC to provide 24/7 coverage and containment of critical alerts, and utilise our expertise around-the-clock to provide insight and assistance with your Darktrace deployment.

What Darktrace Delivers

AI Trained on Your Business Data: Darktrace's Self-Learning AI understands your unique business environment to detect novel threats other tools might miss.

Security Expertise: Access world-class analysts 24/7 for unlimited queries during live threat investigations or routine operations, leveraging advanced product knowledge and threat-hunting expertise.

Service Ready Check: Upon joining, our Professional Services team ensures your deployment is optimized to get the most out of Darktrace Managed Detection and Response.

Operational Efficiency Reports: Twice a year, our analysts will review the status of your deployment and deliver a report

offering insights and recommendations for maximizing efficiency and improving your cybersecurity posture.

Quarterly Analyst Reviews: Quarterly meetings with an analyst ensure you are utilizing the full capabilities of Darktrace, with tailored advice on best practices and potential integrations.

Regular Service Reports: Monthly SOC reports outline Darktrace Managed Detection and Response's performance in your environment, including alerts raised and resolved, with optimization recommendations and insights into threat trends.

Conclusion

Choosing Darktrace Managed Detection and Response equips your organization with a robust, expert-driven cybersecurity service. Our self-learning AI, 24/7 support, and comprehensive reporting keep you ahead of threats, allowing you to focus on your core business. Trust Darktrace Managed Detection and Response to enhance your cybersecurity strategy and protect your digital assets.



About Darktrace

Darktrace (DARK.L), a global leader in cybersecurity artificial intelligence, is on a mission to free the world of cyber disruption. Its technology continuously learns and updates its knowledge of 'you' for an organization and applies that understanding to help transform security operations and improve cyber resilience. Breakthrough innovations from its R&D Centers have resulted in more than 175 patent applications filed. Darktrace employs 2,300+ people around the world and protects over 9400 organizations globally from known, unknown and novel cyber-threats.



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